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January 9, 2012

To Whom It May Concern:

This office retained the services of Adam Stephens and TSP in August 2011. We have been extremely satisfied with his work.

We hired Adam primarily for the purposes of maintaining our current IT system. However, Adam was able to evaluate our system and make several recommendations to better protect confidential information. Based on his recommendations, we implemented a larger, faster server, which alleviated many technical problems we were experiencing. These upgrades helped us survive two power failures without losing any patient information.

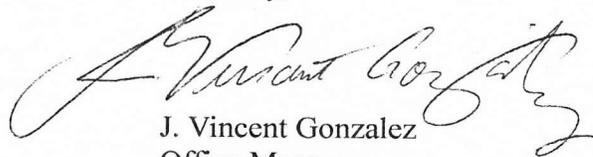
Adam's work was exemplary in helping us with our continued problems with our Electronic Medical Records (EMR) system. Our prior IT company was unable to solve the problems that had persisted for over six months. Our prior IT company cost us money and time by implementing a "hit and miss" plan, trying several fixes and arguing with the EMR's technical support staff, which never solved the problems. We were impressed that Adam was able to "think outside the box" and took the time to research the problem on the internet, referred to blogs, articles, etc. to find out how other offices with similar difficulties were able to solve these problems. He was able to implement those procedures and fix most of our problems within weeks of his hire.

Adam was also able to provide us guidance through the system and EMR upgrades. He spent countless hours running cable, installing new computers, installing necessary software and printers. Adam has proven that he can do it all: physical labor and intellectual support.

Adam has always made himself available to us; many times making same day service calls for us. He tries his best to work around our patient/work schedule, even if that means coming in on Saturdays.

I am confident that Adam will be an asset to your company and will provide you the IT support you are looking for.

Sincerely,



J. Vincent Gonzalez  
Office Manager